How can I order gift cards from you? How can I check my order status and delivery? Do you provide open value gift cards, or can I choose the amount? How much money can I load onto one gift card? It's quick and easy to set up an account. Simply complete our registration form and we'll be in touch within 2 working days . As soon as you have an account, you can select from our wide range of designs, card types and prices from £5 to £1000, and then place your order.  We'll then send your gift cards within 3 working days following payment.  Digital gift cards will arrive instantly to your inbox, or your recipients. Our gift cards are always sent out inactive so they will need to be activated when you receive them. We'll send you activation instructions with your delivery.  E-gift cards can be spent immediately once the email is received. Please 'Tap to Use'. Once your gift cards have been despatched please allow 2 working days for the package to arrive.  Not arrived? Our team can track your order, please contact us on 020 4519 2298 or email customerservices@asdaforbusiness.uk Yes we do! We offer a variety of different designs that are open value, along with pre-denominated gift cards in the values of £5, £10, £20, £25, £50 & £100. When you place your order, you will be able to select the gift cards you want to buy and the amount you want to load on each. Our open value cards can be loaded with up to £1,000 each.  Alternatively, you can purchase pre-dominated gift cards with values of £5, £10, £20, £25, £50 & £100. How can I register for an account? What payment methods are accepted? Can I pay for my order with a credit or debit card? Can I place an order over the phone with you? It's quick and easy to set up an account. Simply complete our registration form and we'll be in touch within 2 working days.  If you need any help registering, please call 020 4519 2298 or email customerservice@asdaforbusiness.uk and one of our friendly colleagues will be happy to help. Payment can be made by CHAPS. Once your payment has cleared (1 working day) your order will be despatched within 1 working day. Payment can be made by BACS. Once your payment has cleared (up to 3 working days) your order will be despatched within 1 working day. We don't accept credit or debit card payments. We accept CHAPS, BACS or Faster Payment as payment on business-to-business gift card orders. We're sorry, we don't accept orders over the phone.  To place an order with us, you will need to register for an online account. To register, please fill out the form here.  If you need any help registering, please call 020 4519 2298 or email customerservices@asdaforbusiness.uk and one of our friendly colleagues will be happy to help. Please follow the instructions below to reset your password: Click on the 'forgotten password?' link in the login box. We will send you a temporary password to your email address. This will allow you to log in. Once logged in, change your temporary password to something that you'll remember. If you need any help, please call us on 020 4519 2298 or email customerservices@asdaforbusiness.uk and one of our friendly colleagues will be happy to help. You can call one of our friendly colleagues who will be happy to help on 020 4519 2298 or email customerservices@asdaforbusiness.uk What happens if I have lost my ASDA gift card or it has been stolen? My card is faulty, what do I do? Don't worry, as long as you've registered your card at www.asdagiftcards.com you're covered! Please log into your account and click on the 'lost or stolen' button under the card you wish to report as lost, faulty or stolen. Once you've done this, the funds on the card will be void and unusable. We offer two replacement card options: A digital card which is instantly delivered to your email. These are digital wallet compatible , meaning you can add the gift card to your Apple Wallet or Google Pay. Send a replacement card by post. Please be aware this will take 7-10 working days to arrive with you. The remaining balance you had left on the card when you reported will be applied to your replacement. Please make sure when you receive your new card, you log back into your account and register your new card. We're sorry to say, if you have not registered your card with us, we cannot replace your card. If you have registered your gift card online already, please log into your account and report your card as faulty in the 'Registered Gift Cards' section. We will then email/post out a replacement to you within 7-10 working days. If you haven't registered with us yet, please register your card at www.asdagiftcards.com. Once you have registered, you will be able to follow the steps above and report your card as faulty. Can the recipient earn ASDA Rewards when they use their ASDA gift card? Can ASDA B2B gift cards be spent straightaway? Where can ASDA gift cards be spent? Can recipients use a gift card online? What can the vouchers be used for? Can gift cards be swapped for cash? Does the whole balance of a gift card have to be spent in one transaction? I want to return an item I bought using an ASDA gift card, how will I get a refund? Absolutely! ASDA Rewards can be earned as normal when a gift card is used to make purchases. Gift cards need to be activated after you've received them.  Activation instructions will be provided with your delivery.  Once active, your gift cards will be ready to spend as soon as the email is received. Please 'Tap to Use'. ASDA gift cards can be used in full or part payment in ASDA stores, however they cannot be used at ASDA Express stores and Petrol Station sites.  They cannot be used to purchase third party concessions or products; gift cards, tobacco, stamps, fuel, lottery tickets or phone top-ups. You can use your gift card to pay for purchases on groceries.asda.com and on George.com, simply add the gift card number and the PIN in the gift card section at check out. Any unused balance remains on the card until you spend it. You can spend the funds on the card in as many transactions as you like.  For full gift card terms, conditions and exclusions please visit asdagiftcards.com. Of course!  Recipients can use the ASDA gift cards online at groceries.asda.com and george.com One of the best things about ASDA gift cards is the choice they give the recipient. They can be used for anything in an ASDA store or online at groceries.asda.com and on George.com.  They cannot be used to purchase third party concessions or products; gift cards, tobacco, stamps, fuel, lottery tickets or phone top-ups. Gift cards cannot be exchanged for cash. The balance on the card can be spent in ASDA stores excluding third party concessions or products; gift cards, tobacco, stamps, petrol and lottery tickets, or on thousands of products online at  groceries.asda.com and george.com No. Any unused balance remains on the card,  Funds can be spent across multiple transactions. In store, valid refunds will be put back onto a gift card for you to use again in store. If you return an order placed on George.com or groceries.asda.com, the amount that was paid by gift card will be reimbursed to the gift card you used. What exactly does the recipient of a digital gift card receive? How long does it take for my order to arrive? An ASDA e-gift card will be sent to your recipient by email.  They can either print the e-gift card or simply present their smartphone with the barcode clearly visible at the till point. Once your payment has cleared, we'll aim to have your order with you within 3 working days. We'll send you an email to let you know once your payment has cleared and when your order has been despatched.  If you pay via faster payment, we will approve your order to be despatched within 24 hours. If you pay via CHAPS, we will approve your order to be despatched within 48 hours. If you pay via BACS, we will approve your order to be despatched within 72 hours. Your order will be dispatched within 3 working days of your funds clearing. Once you've received your order, please log into your account to activate your gift cards. How long are ASDA gift cards and e-gift cards valid? Why are my gift cards inactive? Why is my gift card 'locked' and why can't I use it? ASDA gift cards are valid for a period of 2 years from your last transaction and any unused balance will be lost after this date. As a security measure, we send all our cards out inactive. This means that funds are not loaded onto your cards until they are securely in your possession. Once you receive your cards, please log into your online account to activate your gift cards. If you need any help, please call us on 020 4519 2298 or email customerservices@asdaforbusiness.uk and one of our friendly colleagues will be happy to help. All our customers can check the balances on their gift cards at asdagiftcards.com. We recommend all our customers to register their gift cards to protect their balance. We recommend all our customers to register their gift cards at asdagiftcards.com so their balance is protected. If a customer loses their gift card and it isn't registered, we are unable to replace the card. By registering, the balance is always covered! We work hard to stop fraud, so all our cards are monitored for unusual activity. Your card may have been locked either because it displayed erratic spending behaviour that was out of the ordinary, or because it has been used before any money has been loaded onto it. If your card has been locked, please call our colleagues on  020 4519 2298 or email customerservices@asdaforbusiness.uk and they will be happy to help. Understanding how to redeem your Asda Gift Cards and E-Gift Cards can enhance your shopping experience and ensure that you make the most out of your card. This guide provides a step-by-step process on how to check your Asda gift card balance, activate your Asda gift card, and use your Asda gift card online. As an extended support to the FAQs, we delve into the details of redeeming both physical and digital gift cards at Asda. Before you start shopping, it's helpful to know exactly how much you have to spend. To check your Asda gift card balance: Visit the Asda gift card website Locate and click on the 'Check Balance' option. Enter the 16-digit number on your gift card and the 4-digit PIN. Yes, you can use your Asda Gift Card for online purchases. To use your Asda gift card online: Shop on the Asda website as you normally would and add items to your basket. Proceed to checkout. Enter the 16-digit gift card number and PIN at the payment step. Using an Asda e-gift card online is similar to using a physical card. To use your Asda e-gift card online: You will receive your e-gift card via email or text message. Click on the link in the message to retrieve your e-gift card details. At the online checkout, enter the e-gift card number and PIN when prompted, the same as you would with a physical gift card. Redeeming your Asda Gift Cards and E-Gift Cards is straightforward, whether you're shopping in-store or online. Remember to check your Asda gift card balance regularly to keep track of your funds. If you need to know how to activate your Asda gift card online, simply follow the above steps. And rest assured, you can use your Asda gift card online just as easily as you can in physical stores. For further details on how to redeem your gift cards or any other queries, please visit the Asda Gift Card FAQ section or contact our customer support team. Happy shopping! If you want to say it quickly, you're talking e-gift cards from Asda Say it, instantlyDelivered instantly via email, they're perfect for your last-minute thank yous, incentives and helping hands. And for those times when work gets a little hectic, they beat shopping around for that perfect gift.Apple Pay & Google Pay compatibleNow, with Google Pay or Apple Pay, you've got even more flexibility and convenience in your hands. Simply add Asda e-gift cards to your mobile wallet, reload, and redeem your card with quick, effortless contactless payments.No paper, no fussWith e-gift cards, you can forget the hassle of fulfilling your cards with envelopes. No stress, no cards missing in action. On top of that, recipients don't even need to print them out—just show the voucher from their phones, fuss-free.Choose the valueChoose the value of your e-gift cards from £1 to £1,000. Or, if you want to mix it up—just as you'd expect from Asda that's no problem—choose whatever values you need.Use at George.comRecipients can use e-gift cards at asda online – George and groceries Just a reminder also, the e-gift card can be used in-store at Asda apart from concessions, petrol stations and the lottery.Discounts availableBuy e-gift cards in bulk for up to 4% discount. Orders between £1,000 and £10,000 get 2.5% discount. Any more, gets 4% discount, so rewarding employees becomes better value. What people ask us about e-gift cards Where can the e-gift card be used?Asda's e-gift card can be redeemed in any one of our 600+ stores or online at george.comHow do I get my e-gift cards?Simply order in the usual way through our site, here. Just see the note at the top of the page on e-gift ordering.How do I spend my e-gift cards?1. At george.com and groceries.asda.com using the card and PIN number.2. In-store, by presenting it on the screen of a mobile device.3. In-store, by bringing a print-out of it.