If you require high security and privacy you should refer to this web page for documentation on securing HP printing devices: have never had this request before so I have not tried it but here is a setting to disable device user stats however I do not know if this also stops the job log from populating, but gives you a place to look and test. You will probably also want to turn on secure erase which wipes every job from memory after it is completed. This may hamper performance a little but provides the most comprehensive method for keeping information private. I also assume you are using print job encryption to ensure security between the work station and the printer. If you find the information provided useful or solves your problems, help other users find the solution easier by marking my post as an accepted solution. Clicking "yes" on "was this reply helpful" also increases the chances that this solution will help others.I am a volunteer, offering my knowledge to support fellow users, I do not work for HP nor speak for HP. How to Delete Printer History: A Step-by-Step Guide As you use your printer, it accumulates a wealth of data, including print jobs, preferences, and history. This stored data can take up valuable storage space on your computer or device, and in some cases, it may pose a security risk. Therefore, it is essential to know how to delete printer history periodically to maintain system performance, security, and organization. In this article, we will provide a comprehensive guide on how to delete printer history, exploring various methods, tips, and best practices to help you manage your printer's data effectively. Why Delete Printer History? Before we dive into the how-to section, let's discuss why deleting printer history is crucial: Disk Space Conservation: Printer history can occupy a significant amount of disk space, which can lead to slowed-down systems and reduced storage capacity. Security Risks: Storing print history can allow unauthorized access to sensitive information, posing a security threat to your system and data. Organization and Maintenance: By deleting printer history, you can simplify your system's organization, reducing clutter and making it easier to manage your printer and documents. How to Delete Printer History: A Step-by-Step Guide Method 1: Delete Printer History using Windows Explorer (Windows OS) Step 1: Open File Explorer: In your Windows desktop, right-click on the Start button and select File Explorer. Step 2: Navigate to the Printers Folder: In the File Explorer window, navigate to the "This PC" or "This PC (C:)" icon, then open the "Printers & Documents" or "Documents" folder. Step 3: Delete Print History Files: Locate and delete any files with the ".th" extension (JOB files) or the "HLP" extension (HP printer history files). Method 2: Delete Printer History using the Printer Properties (Windows OS) Step 1: Open the Control Panel: In the Start menu, type "Control Panel" and open the application. Step 2: Open the Printers and Devices Panel: In the Control Panel, click on "System and Security" > "Printers and Devices" (in Windows 10) or "Devices and Printers" (in Windows 7). Step 3: Find and Delete Print History Files: Right-click on a printer and select "Properties" (Windows 10) or "Printer Properties" (Windows 7). In the Properties window, click on the "Security" or "Security" tab and then click "Delete" to remove any stored print history. Method 3: Use the Printer's Built-in Clear History Function Step 1: Open the Printer's Control Panel: For HP printers, open the "HP Utility" software, while for Epson printers, open the "Epson Status Monitor" software. Step 2: Access the "Print History" or "Print Data": In the control panel, look for the "Print History" or "Print Data" option and click on it. Step 3: Delete Print History: Select the print history files or data you want to delete and confirm the deletion process. Additional Tips and Best Practices Regularly clean up your printer's cache and temporary files: Regularly running a disk cleanup or using a third-party tool can help maintain system performance and organization. Use a separate partition or external storage for print history: Consider dedicating a separate partition or external storage device for print history to reduce clutter and improve system organization. Use strong passwords and access controls: Implement robust password policies and access controls to prevent unauthorized access to your printer and data. Monitor print jobs and usage: Regularly review print job history and usage patterns to identify potential security issues or resource-hungry activities. Conclusion In conclusion, deleting printer history is a crucial step in maintaining system performance, organization, and security. By following the methods outlined in this article, you can efficiently delete printer history, free up disk space, and minimize security risks. Remember to regularly maintain your printer's cache, use strong passwords and access controls, and monitor print jobs and usage to ensure optimal system performance and data protection. Additional Resources: Your friends have asked us these questions - Check out the answers! Many people wonder do printers have memory. If you have ever questioned whether your printer records your print history, this blog post is for you. According to a recent study by HP, 75 percent of CIOs believe that printer-related data breaches will spike in the coming years. And printer memory can be a boiling point in such circumstances. This blog will explain do printers have memory or not and how to clear printer history to protect your privacy. So, let's get started! The question "Do printers have memory?" is common among printer users. The answer is "yes"; most modern printers do have memory capabilities. This memory allows printers to store certain information temporarily while processing print jobs. Imagine if your printer remembered every page it ever printed; it would be like having a super big brain for a printer that could have been difficult for any printer to manage. To solve this memory management problem, printers are designed to have a temporary memory. However, it is essential to understand that printer memory is usually limited and does not have long-term storage capabilities like a computer or external hard drive. If you're concerned about your print history being memorized on your printer, you can take a few simple steps to clear it. Clearing printer history can help maintain your privacy and prevent potential data breaches. Follow these steps to remove your printer history: You can access the Printer Menu by turning on your printer and navigating to the control panel or menu display. The process may vary depending on your printer model or company, but you can usually find it by pressing the "Menu" or "Settings" button on the control panel. Locating the Printer's history is easy. Once in the printer menu, look for the "Delete History" or "Print History" option. This is where your printer stores information about recently processed print jobs. Select the "Delete" or "Clear" option to remove the print history from the printer's memory. When asked, select "yes" to permanently delete all printer logs. Apart from temporary print history, printers do not store data like a computer or external storage device. The memory in a printer is typically used for processing print jobs and ensuring smooth printing operations. Once a print job is completed, the data is usually cleared from the printer's memory. Sometimes, you might need to reprint a document you printed previously. You can easily access the printer history if your printer supports the reprint function. Follow these steps to reprint from printer history: Turn on your printer and access the printer menu as described earlier. Look for the document you want to reprint in the printer history list. Choose the document and select the "Reprint" option from the menu. The printer will process the request and reproduce the record. So Printers do have recoverable memory. In conclusion, people who are confused by the question " Do printers have memory?" have their answer now that printers do have a kind of memory, but it's like a chalkboard that gets wiped clean after each task. Just like you don't keep all your drawings forever, printers don't keep all their printing memories forever. Although printers have memory capabilities, but they use temporary print history and not the long-term data. Clearing the printer's history may go a long way toward preserving your privacy and keeping your printing habits under wraps. With the help of this blog's instructions, clearing your printer history and reprinting documents is easy work to do. Check out PaperPapers' website and news section for valuable insights into printers and paper products. Hi @donb2023, Welcome to the HP Support Community. Thank you for posting your query. I will be glad to assist you. I see that you are looking for information related to clearing history on your printer. To understand the issue and help you, please share the details listed below: - Are you trying to clear the history from the printer or from the HP app? - May I know which application you are using to print? - Are you facing any issues with your printer? - Were there any changes made to your printer recently? - May I know which devices are you using to print eg: Windows PC, Mac, or Smartphone (Android or iPhone)? Note: Do not share any of your personal information such as serial, phone number, email ID, etc. Take care and have a great day ahead! Irwin6 HP Support Irfan_06-Moderator I am an HP Employee This comprehensive guide will walk you through the various methods for erasing your printing past, ensuring your HP printer is as pristine as a freshly-printed document. The HP Printer Assistant is a software application that allows you to manage your HP printer from your computer. The HP Smart app is a mobile application that allows you to manage your HP printer from your smartphone or tablet. Are you tired of your printing past, remembering every document you've ever printed? Do you want to clear the cache and start fresh? Whether you're concerned about privacy, want to free up space, or simply want a clean slate, knowing how to delete HP printer history is essential. This comprehensive guide will walk you through the various methods for erasing your printing past, ensuring your HP printer is as pristine as a freshly-printed document. Understanding HP Printer History Before we dive into the deletion process, let's understand what HP printer history actually entails. It's a record of your past printing activities, including: Document names: The names of the files you've printed. Print dates and times: When each document was printed. Number of pages: The total pages printed for each document. Print settings: The specific settings you used for each print job (e.g., paper size, color, duplex). This information is stored in the printer's memory and can be accessed through the printer's control panel or software interface. While it's generally harmless, there are situations where deleting this history is beneficial. Why Delete HP Printer History? Knowing how to delete HP printer history can be useful for several reasons: Privacy: If you're concerned about others accessing your printing history, deleting it can provide some peace of mind. Space optimization: Over time, the history can accumulate and take up valuable memory space on your printer. Troubleshooting: Sometimes, clearing the printer history can resolve printing issues or errors. Clean slate: If you're sharing your printer with others, deleting the history can provide a fresh start. Security: While not a primary security concern, deleting the history can help prevent unauthorized access to your printing information. Most HP printers have a built-in option to delete the printing history directly from the control panel. This method is quick and easy, and it doesn't require any external software. 1. Turn on your HP printer. 2. Access the printer's control panel. This is usually done by pressing the "Menu" or "Settings" button. 3. Navigate to the "Maintenance" or "Utilities" section. The exact menu structure may vary depending on your printer model. 4. Look for an option called "Clear History," "Delete History," or something similar. 5. Select this option and confirm your choice. The printer assistant will then clear the printer history. Method 2: Delete HP Printer History from your computer. 1. Open the HP Printer Assistant. This can usually be found in your computer's start menu or program list. 2. Select your HP printer from the list of devices. 3. Navigate to the "Maintenance" or "Utilities" section. 4. Look for an option called "Clear History," "Delete History," or something similar. 5. Select this option and confirm your choice. The printer assistant will then clear the printer history. Method 3: Erasing History Through the HP Smart App The HP Smart app is a mobile application that allows you to manage your HP printer from your smartphone or tablet. It provides a convenient way to delete the printer history remotely. 1. Open the HP Smart app on your mobile device. 2. Select your HP printer from the list of devices. 3. Navigate to the "Settings" or "Maintenance" section. 4. Look for an option called "Clear History," "Delete History," or something similar. 5. Select this option and confirm your choice. The HP Smart app will then communicate with your printer to clear the history. As a last resort, you can factory reset your HP printer to erase all settings and data, including the printing history. This should only be used if other methods fail or if you want to completely reset the printer to its default state. 1. Turn on your HP printer. 2. Access the printer's control panel. This is usually done by pressing the "Menu" or "Settings" button. 3. Navigate to the "Maintenance" or "Utilities" section. 4. Look for an option called "Factory Reset" or "Reset to Default." 5. Select this option and confirm your choice. The printer will then erase all settings and data, including the printing history. While deleting the printer history can be useful, it's also important to regularly clean your printer to maintain optimal performance. Dust, paper scraps, and other debris can accumulate inside the printer, affecting its printing quality and reliability. Clean the paper path: Remove any paper jams or debris from the paper tray and output tray. Clean the rollers: Use a soft cloth to clean the rollers that feed paper through the printer. Clean the printhead: For inkjet printers, you can clean the printhead using a specialized cleaning solution or by running a printhead cleaning cycle. Clean the exterior: Use a damp cloth to wipe down the exterior of the printer, removing any dust or fingerprints. By following these methods, you can effectively delete HP printer history and enjoy a clean slate for your printing activities. Whether you're concerned about privacy, optimizing space, or simply seeking a fresh start, knowing how to erase your printing past empowers you to manage your HP printer with greater control. Q: Will deleting the printer history erase my saved print settings? A: No, deleting the printer history will only erase the record of past print jobs. Your saved print settings, such as paper size, color, and duplex, will remain intact. Q: Is it safe to factory reset my HP printer? A: Factory resetting your printer is generally safe, but it will erase all settings and data, including your Wi-Fi connection and any saved documents. Make sure to back up any important information before performing a factory reset. Q: How often should I delete my HP printer history? A: There is no set frequency for deleting printer history. It depends on your individual needs and preferences. If you're concerned about privacy or space, you may want to delete it more regularly. If you're not concerned about these factors, you can delete it less frequently. Q: Can I delete the printer history from my phone using the HP Smart app? A: Yes, the HP Smart app allows you to delete the printer history remotely from your phone. You can simply navigate to the printer's settings within the app and look for the option to clear history. While the print queue in Windows shows your pending print jobs, it doesn't keep a record of completed ones. The built-in Event Viewer app on Windows can help you keep track of printed documents. You can also use a third-party tool like PaperCut Print Logger to monitor all print jobs on your system. Whether you want to check print history for your own reference or to see what others are printing, it's easy to find a list of previously printed files on Windows. Here are a couple of ways to do that. View Your Printed Document History Using Event Viewer Although Event Viewer is typically used to troubleshoot various system issues, you can also use it to keep track of your printed documents on Windows. However, Event Viewer does not maintain a record of printed documents by default. To enable this functionality, you'll need to configure it to log your printing activities manually. First, press Win + R to open the Run dialog box, then type eventvwr in the text box and press Enter. This will open the Event Viewer window. Using the left pane, navigate to Applications and Services Logs > Microsoft > Windows and locate the PrintService folder within the Windows folder. Now, right-click on the Operational log from the middle pane and select Properties. In the Log Properties window, navigate to the General tab and tick the Enable logging checkbox. You should also specify what Windows should do when the maximum event log size is reached. Click Apply followed by OK to save the changes. Windows will now keep a log file of any documents that are printed from your system. You can access that log file from the Event Viewer at any time. To view the print log, open Event Viewer using the search menu. Use the left pane to navigate to Applications and Services Logs > Microsoft > Windows > PrintService and double-click the Operational log to view your print history. In the middle pane, you'll see entries for various printer events. You can sort these entries by Date and Time or Task Category. Select an entry to view the exact date and time of the print job along with the printer that was used. You'll also find the file path of your printed document under the General tab. If you ever need to clear your print history from Windows, simply right-click on the Operational log file within the PrintService folder and select the Clear log option from the context menu. While it's possible to check the printed document history via Event Viewer, it's not the most user-friendly method. Thankfully, you can also use a third-party app like PaperCut Print Logger to check your printer history on Windows. First, download and install the PaperCut Print Logger on your PC. Once installed, PaperCut Print Logger will automatically monitor and log all print jobs on your system. It will capture essential details such as the time of printing, the name of the user who initiated the print job, the total number of pages, and other attributes like paper size, color mode, and more. To view your printed document history saved by PaperCut Print Logger: Open File Explorer to C: > Program Files (x86) > PaperCut Print Logger. Double-click the ViewLogs shortcut. In the report, you will see your print history by date. Click the View button in the HTML column to see a list of printed documents for a specific day, along with their details. Click the CSV/Excel option to save the report as an Excel file for further analysis or record-keeping. Knowing how to access your printed document history on Windows can come in handy in certain situations. You can use it to track down a particular document or even check if someone else is using your printer without permission. Fortunately, doing this is fairly straightforward, no matter which method you choose. A printer next to a computer monitor Image Credit: Artrang/iStock/Getty Images Printer history is a recorded log of activity sent to the printer from the computer. This activity may include active print jobs, previously printed documents, and potential documents that have been purged, paused or canceled. Some users opt to monitor this activity and history, as duplicate print jobs may be sent to the printer and some activity may be unsuccessful. Printer history can be accessed from the computer's Control Panel, with viewing capability in the Windows Explorer. Print history can be deleted once the activity log is accessed in the Windows Explorer. Open the computer's "Control Panel" from the system menu icon on the taskbar. Click the "Hardware and Sound" link in the Control Panel options. Select the "Printers" link in the Hardware and Sound sub-menu. Locate your printer's icon link in the pop-up window that appears. Click the printer's icon link once to highlight it, and select the "See What's Printing" tab option in the menu across the top of the window. A pop-up window will appear, and display all of the printer's history. Right-click over the printer history and/or activity you want to delete. The printer history tabs will be located directly below the "Document Name" column. Select the "Cancel" or "Cancel All Documents" action in the drop-down menu in order to view and delete printer history items and activity. The Cancel action will enable you to delete selected printer history items. The Cancel All Documents action will delete all of the printer history simultaneously. We assume you already know the dangers of not deleting your browsing history, but did you know that there is also a print history that anyone with access to your computer can see? To avoid unpleasantness, we are going to explain exactly what it is, how it can be seen and what you have to do to delete it. Pay attention because it is very simple. What is the print history? The print history is a record of all printer activity, i.e. a list of all the documents that have been sent to print from a particular computer that also shows which user has sent them to print, how many times and when (date and time). This information is useful, for example, to make sure that you have sent something to print when you do not see it in the output tray or to check if someone without permission has printed a particular document. But it can also cause some problems if someone else gets access to confidential information. How to view print history? There are several ways to access the print history. To view everything that has been printed from a Windows computer we follow these steps: Type in the search bar 'Event Viewer' and click. A new menu will pop up, click on 'Open saved log'. A new window will now open with the path to the print history, open the file and you will be able to view it. If when you select 'Open saved log' the print history does not appear, this means that this option is not enabled, so deleting it is no longer necessary. If from the 'Event Viewer' we select 'Application Log', then click on the Microsoft-Windows-PrintService options and finally click on the 'Operational' log we can also see a log of all printing activities. Do you have a Mac computer? To view from it the print history follow these steps: At the bottom of the screen you will see a cogwheel icon, open 'System Preferences' from there. You will see a list of files that have not yet been printed. To access the list of files that have already been printed, go to the top menu and select 'Show completed prints'. How to delete the printer history To delete the printer history type 'Control Panel' in the search bar and click. Under the 'Hardware and Sound' option you will see a link called 'Devices and Printers', select it. Now click on one and click on 'See what's printing'. Here you can delete the file you want or select the 'Cancel all documents' option to delete the entire printer history. As we have already said, if when you select the option to view the print history none appears, it means that this option is already disabled. Otherwise, the best way to delete selected printer history items by opening the 'Event Viewer' and click. Now select the option 'Application and service logs' and a new window will open. Click on 'Microsoft' and then on 'Windows'. Now look for 'PrintService' among the many options that appear and then click on 'Operational and Properties'. Here, uncheck the 'Enable logging' option. How to Delete Print History from Printer? Direct Answer: To delete print history from your printer, you can follow these steps: Check your printer's Properties: Right-click on the printer icon in the System Tray and select "Properties" to access your printer's settings. Clear the Print Queues: In the Properties window, go to the "Printers" tab and click on the "Clear" button to remove any print jobs from the queue. Check the Print History Folder: Look for the "Print History" or "Print Queue" folder on your computer's hard drive or external storage device, and delete any unnecessary files. Update Your Printer Driver: Make sure your printer driver is up-to-date, as outdated drivers can cause print history to linger. Understanding Print History and Why You Should Delete It Print history refers to the record of all the documents, files, and images you have printed from your computer or mobile device to your printer. This information can take up space on your hard drive, slow down your computer, and even compromise your privacy. That's why it's essential to delete print history regularly. Why Delete Print History? • Free up disk space: Print history can take up several megabytes or even gigabytes of storage space on your computer or device. • Improve computer performance: Excessive print history can slow down your computer's performance, causing it to take longer to start up, shut down, and run applications. • Maintain privacy and security: Delete print history to remove sensitive documents, passwords, and other confidential information from your computer. • Prevent data breaches: Deleting print history can help prevent unauthorized access to your private documents and data. How to Delete Print History from Printer using Different Operating Systems Windows Right-click on the Start button: Click on the Start button and right-click on it to open the Quick Access menu. Select Disk Cleanup: Click on "Disk Cleanup" or "Disk Management" in Windows 8 and later) to open the tool. Select the drive: Choose the drive containing your print history (e.g., C:Windows). Select "Print History": Click on the "Print History" folder to delete its contents. Mac (OS X) Open the Finder: Click on the Finder icon in the Dock or navigate to the Finder application. Go to the Application Support folder: In the Finder, click on the "Application Support" folder. Look for the print history folder: Look for the "print history" folder within the Application Support folder. Delete the print history folder: Right-click on the "print history" folder and select "Move to Trash" (or press the Delete key) to delete the contents. How to Delete Print History from Printer using Third-Party Software Third-party cleaner software: Use third-party software like CCleaner or Malwarebytes to scan and remove print history from your computer. File cleaning software: Use file cleaning software like Glary Utilities or Advanced SystemCare to clean up print history and other temporary files. Tips and Tricks Regularly update your printer driver: Update your printer driver to ensure it runs smoothly and doesn't accumulate print history. Use a secure print release: Enable secure print release to require authentication before printing, making it harder for unauthorized users to access your print history. Use a cloud-based printer service: Consider using cloud-based printer services like Google Cloud Print or HP ePrint to access your print history remotely and manage your prints more efficiently. Final Thoughts Deleting print history from your printer is a simple and essential maintenance task to keep your computer running smoothly, maintain your privacy, and free up disk space. By following the steps outlined in this article, you can delete print history using different operating systems and third-party software, and enjoy a cleaner, more efficient computer experience. Your friends have asked us these questions - Check out the answers!